

POLICY OF STATE OF DELAWARE DEPARTMENT OF CORRECTION	POLICY NUMBER E-01	PAGE NUMBER 1 of 1
	RELATED NCCHC/ACA STANDARDS: P-E-01/4-4331 (ESSENTIAL)	
CHAPTER: 11 BUREAU OF CORRECTIONAL HEALTHCARE SERVICES	SUBJECT: INFORMATION ON HEALTH SERVICES	
EFFECTIVE DATE: 11/14/07	REVISED: 4/13/09, 9/9/11	
APPROVED FOR PUBLIC RELEASE		

James Welch

- I. AUTHORITY: Bureau of Correctional Healthcare Services (BCHS)
- II. PURPOSE: Offenders receive information concerning access to medical, dental and mental health care in a manner that is understandable to them.
- III. APPLICABILITY: All Department of Correction (DOC) employees and vendor staff, offenders, and any outside healthcare provider servicing DOC offenders.
- IV. DEFINITIONS: See glossary.
- V. POLICY:
 1. Offenders are instructed verbally on how to access healthcare during the Receiving Screening process.
 2. Information concerning health services, procedures for obtaining them and the grievance process are included in the written institutional orientation packet.
 3. Procedures for gaining access to healthcare and medication administration times are included in offender orientation to each institution.
 4. If the offender is unable to understand access to care information due to language difficulties, illiteracy, deafness, developmental disability or mental illness, screening staff must request assistance.
 5. Signage in the intake area instructs the offender in how to obtain healthcare.
 6. Information on health services is presented within 24 hours of arrival.

Approval:

Date of Policy/Revision	BCHS Bureau Chief, James Welch, RN, HNB-BC	Date	DOC Medical Director, Spencer Epps, MD, MBA	Date
9/9/2011	<i>James Welch</i>	9/10/11	<i>Spencer Epps</i>	9/9/11

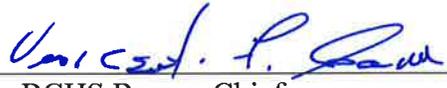
References:

National Commission on Correctional Health Care: Standards for Health Services in Prisons, 2008, P-E-01

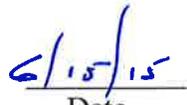
American Correctional Association: Standards for Adult Correctional Institutions, 4th Edition, 2008 Supplement, 4-4331

STATE OF DELAWARE DEPARTMENT OF CORRECTION	POLICY NUMBER E-01	PAGE NUMBER Review Addendum
SUBJECT: INFORMATION ON HEALTH SERVICES		

I have reviewed this policy and it is scheduled to be revised.



Acting BCHS Bureau Chief
Vincent F. Carr, DO, FACP



Date