

# Delaware DOC Social Media Policy

DELAWARE DEPARTMENT OF CORRECTION (DDOC) JUNE, 2020

The Delaware Department of Correction (DDOC) uses social media to provide an open source for communication between our agency and members of the public. While we encourage and welcome comments, questions and ideas to promote engaging conversations, we also expect users to maintain an appropriate degree of civility.

Comments posted by visitors to DDOC social media sites represent the opinions of the visitors providing the comment and do not reflect the opinions of the Delaware Department of Correction.

DDOC monitors all messages, comments and correspondence and reserves the right to immediately delete any content we deem inappropriate. Repeated violations of the department's policy may result in the author/user/individual to be blocked/banned from the social media site.

A comment may be deleted if it contains the following:

- Hate speech including but not limited to comments that promote, foster, or perpetuate discrimination on the basis of race, creed, color, age, religion, gender, marital status, genetics, status with regard to public assistance, national origin, physical or intellectual disability or sexual orientation
- Profanity, obscenity or vulgarity including creative spellings of swear words using asterisks or other symbols
- Sexual content or links to sexual content
- Personal attacks or defamation to an individual person or group of people
- Comments that promote or advertise a person or a business or commercial transaction
- Comments that promote or oppose any person campaigning for election to a political office or that promote or oppose any ballot measure
- Comments that infringe on copyrights
- Spam comments, such as the same comment posted repeatedly and comments that are off-topic
- Any other comments that the department's social media team deem inappropriate

Anyone who posts comments participates at their own risk, taking personal responsibility for their comments, username and any information provided. Any content posted or submitted for posting is subject to public disclosure. DDOC renounces any liability for any loss or damage resulting from reliance on such information.

Law Enforcement and social media both work around the clock; however, we cannot monitor, post or respond to comments 24/7. Be assured that your direct messages or comments are being seen. If a response is required, it will be addressed as quickly as possible.

For official correspondence or inquiries, visit our website [doc.delaware.gov](http://doc.delaware.gov). If you are experiencing an emergency and require immediate assistance, call 911. Communications made through social media sites will in no way constitute a legal or official notice to the Delaware Department of Correction or to any official or employee of the State of Delaware for any purpose.

This policy is subject to modification at any time.