



## Delaware Department of Correction – Victim Services



The Delaware Department of Correction (DOC) Victim Services provides information, assistance, and support to victims of crime when the offender in their case is in the custody of or under the supervision of the DOC.

The DOC recognizes that victimization is not a one-time occurrence. Victim Services can assist victims to:

- ✓ Become informed and involved so they may experience less frustration and trauma during contacts with law enforcement and be better prepared to participate in the correctional process, if they choose.
- ✓ Understand DOC's role in supervising offenders who serve criminal sentences, including its supervision of offenders in prison and community settings.
- ✓ Find answers to their questions and receive referral to services and resources that can help them heal.

If you have questions or would like more information, please call the DOC Victim Services at 302.857.5440. Your request will be kept confidential.

### RESOURCES FOR VICTIMS OF CRIME

**Victims' Compensation Assistance Program**  
302.255.1770 (Statewide)

**Delaware Department of Justice**  
(Victim's/Witnesses/Case Notification)  
New Castle County: 302.577.8500  
Kent County: 302.739.4211  
Sussex County: 302.856.5353  
Toll Free: 1.800.870.1790

**US Attorney Victim/Witness Coordinator**  
302.573.6198 (Federal Cases)

**Delaware Victim Center**  
1.800.VICTIM.1

**Delaware Volunteer Legal Services**  
New Castle County: 302.478.8850  
Kent & Sussex Counties: 1.888.225.0582

**Survivors of Accidents & Murder (SAM)**  
New Castle County: 302.654.6833  
Kent & Sussex Counties: 1.800.287.6423

**Parents of Murdered Children**  
1.888.818.POMC (1.888.818.7662)

**Rape Crisis Services**  
New Castle County: 1.800.773.8570  
Kent & Sussex Counties: 1.800.262.9800

**Survivors of Abuse in Recovery (SOAR)**  
New Castle County: 302.655.9049  
Kent County: 302.422.3811  
Sussex County: 302.645.4903

**Delaware Coalition Against Domestic Violence**  
New Castle County: 302.658.2958  
Kent & Sussex Counties: 1.800.701.0456

**Delaware Domestic Violence Coordinating Council**  
302.255.0405

**National Domestic Violence Hotline**  
1.800.799.SAFE (1.800.799.7233)

**National Organization for Victim Assistance**  
1.800.TRY.NOVA (1.800.879.6682)

**National Victim Center**  
1.800.FYI.CALL (1.800.394.2255)



## FREQUENTLY ASKED QUESTIONS

***Is a victim’s address and telephone number kept confidential?***

Yes. Victim contact information is kept confidential by the Department of Correction.

***Are victims notified of the release of their offender?***

Yes. The DOC notifies victims in writing 30 days prior to the sentenced offenders scheduled release date from prison. Please report any changes to the Delaware Department of Justice at 302.577.8500 and to DOC Victim Services at 302.857.5440.

Victims may also register with VINELink, an automated notification system that allows crime victims to obtain timely and reliable information on criminal court cases and custody status of offenders. To register, call 877.338.8463 or visit [www.vinelink.com](http://www.vinelink.com) and follow the instructions.

***If an offender violates their conditions of release, whom do I contact?***

Immediately contact the police department with jurisdiction where the violation occurred; they will determine whether criminal action is warranted. You may also contact the probation officer responsible for supervising the offender.

Contact information for Delaware probation offices are as follows:

New Castle (Cherry Lane)	302.577.3443
New Castle (Hares Corner)	302.323.6050
Kent County	302.739.5387
Sussex County (Georgetown)	302.856.5243
Sussex County (Seaford)	302.628.2016

***What information can I obtain about the incarcerated offender in my criminal case?***

The DOC provides victims with all information permitted to be released under state law, including charge(s); length of sentence(s); sentencing court and judge; case number; and current location.

Note: certain information, including medical and disciplinary records, cannot be disclosed under the law.

***Do offenders serve the entire length of a prison sentence?***

By law, an offender’s sentence is reduced by statutory good time, and offenders may also earn meritorious good time by participating in educational, rehabilitation, and/or work programs.

***Can victims call the DOC regularly to make inquiries about adult offenders who are on probation?***

Yes. By law, limited information may be released, including terms and conditions of probation, rehabilitative and treatment programs, and confirmation that an offender is complying with their terms of probation and orders to pay restitution and fines.

**DELAWARE DEPARTMENT OF CORRECTION  
VICTIM SERVICES**

245 McKee Road Dover, DE 19904

302.857.5440

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