



NEWS RELEASE

DELAWARE DEPARTMENT OF CORRECTION

Commissioner Monroe B. Hudson, Jr.

Presented by **Jason P. Miller, Chief of Communications and Community Relations**

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Michael Records promoted to Bureau Chief of Healthcare, Substance Abuse, and Mental Health

Dover, DE – Delaware Department of Correction (DOC) Commissioner Monroe B. Hudson Jr. today announced that Michael Records, Deputy Chief of the Department’s Bureau of Healthcare, Substance Abuse, and Mental Health has been elevated to Chief of the Bureau. The promotion takes effect November 8.

“The Department of Correction through the Bureau of Healthcare, Substance Abuse and Mental Health is in the healthcare business and we place an emphasis on providing responsive and innovative medical and behavioral health services to the 4,200 individuals in our custody.”

Commissioner Monroe B. Hudson Jr. said. “As Deputy Bureau Chief for the past two years Michael Records has played an instrumental role in developing our cutting-edge redesigned substance use disorder treatment program, bringing a new medical and behavioral healthcare provider onboard and guiding the Department through the worst global health pandemic of the past hundred years. We look forward to his continued service as Bureau Chief.”

Chief Records has worked for the Delaware Department of Correction for 30 years, beginning as a Probation Officer in 1991. He was subsequently promoted to Probation and Parole Supervisor with facility-wide responsibilities for classification, reentry and employment preparation and pre-release programs. In 2010 he joined DOC’s Central Administration team as a Social Service Administrator and later as Planning Manager where he helped direct the offender grievance process, case management, and program and policy development, managed American Correctional Association accreditation efforts department-wide, and served as statewide Prison Rape Elimination Act Coordinator. In October, 2017, he was promoted to Deputy Chief of Community Corrections, which oversees probation and parole, pretrial services, the community work release program, electronic monitoring and other supervision programs for more than 10,000 individuals statewide who are housed in Work Release and Violation of Probation facilities or are serving probationary sentences in the community. In November, 2019 he joined the Bureau of Healthcare, Substance Abuse, and Mental Health as Deputy Chief. He has completed numerous specialized training programs and has earned a Certified Correctional Manager credential through the American Correctional Association. Chief Records is a graduate of the University of Delaware and Wilmington University and serves as an adjunct instructor for Wilmington University and Delaware Technical and Community College.

"I am honored to have the opportunity as Bureau Chief to work with and support the capable and passionate healthcare staff from the Department and our healthcare partners to meet the medical and behavioral health needs of our offender population," **Bureau Chief of Healthcare, Substance Abuse and Mental Health Michael Records said.**

The Bureau of Healthcare, Substance Abuse and Mental Health implements evidence-based medical and behavioral health prevention and treatment services through oversight of contracted medical, mental health, and pharmacy operations in all Level V (prison) and Level IV (work release and violation of probation) facilities and behavioral health services provided to individuals on probation after their release from incarceration. The Bureau has also worked to prevent overdose deaths and get individuals struggling with addiction to treatment and other supports by partnering with Delaware Health and Social Services to provide naloxone to offenders upon discharge from DOC custody and to probationers, their families and loved ones and others [through the Community Naloxone Distribution Program](#). Learn more about the Bureau of Healthcare, Substance Abuse and Mental Health at https://doc.delaware.gov/views/healthcare_services.blade.shtml.

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